



## CLUB INTRODUCTION



Dear Guest

It is our pleasure to introduce the Rovos and Shongololo Club.

A majority of our guests see a trip with us as a 'once in a lifetime experience'. However, many of them – once they have travelled – feel that the experience should be repeated and shared. We also have our train enthusiasts who find train travel to be a necessity of life. Throughout our decades of operation we have always aspired to maintain a high standard of personal service whilst meeting the individual needs of our valued guests. The Rovos and Shongololo Club is an extension of this policy as it gives us the opportunity to thank all of our 'Repeat Offenders' for their support and loyalty through a personalised incentive-based programme.

Here you will find the discount structure for club members. Second-timers are eligible for registration and thereafter, from trip 3 (and only when you have an allocated membership number), the incremental discounts apply to the number of journeys travelled.

These discounts are available to **club members only** and are subject to availability. Unclaimed club discounts on trips travelled will not be valid after 24 months of journey's departure date. Unclaimed club discounts on trips travelled from journey's departure date to within 24 months of club registration will be applied on future journeys only. Club discounts are not applicable when special rates, charter rates or event rates are booked. Complimentary journeys are not applicable if any discount other than the stipulated club discount has been applied. Club members are entitled to a 10% discount at our *St James Guesthouses in Cape Town*.

TRIPS	REDEMPTION OPTIONS
2	Eligible for registration with the Rovos and Shongololo Club. Compulsory registration is required to claim club discounts.
3	10% discount on a Rovos Rail short journey OR 12% discount on a Rovos Rail long journey OR 10% on any Shongololo journey
4	15% discount on a Rovos Rail short journey OR 14% discount on a Rovos Rail long journey OR 10% on any Shongololo journey
5	20% discount on a Rovos Rail short journey OR 16% discount on a Rovos Rail long journey OR 10% on any Shongololo journey
6	25% discount on a Rovos Rail short journey OR 18% discount on a Rovos Rail long journey OR 10% on any Shongololo journey
7	1 complimentary Deluxe/Emerald suite on a Rovos Rail short journey OR 20% discount on a Rovos Rail long journey OR 10% on any Shongololo journey
8	15% discount on a Rovos Rail short journey OR 20% discount on a Rovos Rail long journey OR 10% on any Shongololo journey
9	20% discount on a Rovos Rail short journey OR 20% discount on a Rovos Rail long journey OR 10% on any Shongololo journey
10	25% discount on a Rovos Rail short journey OR 20% discount on a Rovos Rail long journey OR 15% on any Shongololo journey
11	30% discount on a Rovos Rail short journey OR 20% discount on a Rovos Rail long journey OR 15% on any Shongololo Journey
12	1 complimentary Deluxe/Emerald suite on a Rovos Rail short journey OR 20% discount on a Rovos Rail long journey OR 20% on any Shongololo journey
More than 12	An automatic 20% discount on all Rovos Rail short journeys OR 20% discount on all Rovos Rail long journeys OR 20% on any Shongololo journey
	1 complimentary Deluxe suite on a Rovos Rail short journey every 5th trip, e.g. number 17, 22, 27, 32 etc. OR 1 complimentary Emerald cabin on any Shongololo journey every 10th trip, e.g. number 22, 32, 42, 52 etc.

**Rovos Rail short journeys mentioned are as follows:**

- 2-night Cape Town Journey – 8 departures per month
- 2-night Durban Safari – 1 departure per month
- 3-night Victoria Falls – 4 departures per month

**Shongololo Express journeys mentioned are as follows:**

- 14-night Good Hope – 4 departures per year
- 11-night Southern Cross – 8 departures per year
- 11-night Dune Express – 4 departures per year

**Rovos Rail long journeys mentioned are as follows:**

- 8/9-night Golf Safari – 4 departures per year
- 8-night Namibia Safari – 6 departures per year
- 9/10-night African Collage – 3 departures per year
- 14-night Dar es Salaam Journey – 10 departures per year
- 14-night Lobito Journey – 2 departures per year

To register, please use the Club Registration Form available on our website or contact the Club Manager Dohné Boshoff: +27 (0)12 315 8242 | dohne@rovos.co.za | reservations@rovos.co.za

Thanking you for your valued support and interest. We look forward to possibly hosting you in the not too distant future.

Rohan Vos

UPDATED 4 MARCH 2020